

A Systems Concrete / Masonry Incorporating Fluid-Applied Vapor Permeable and Impermeable Air/Water-Resistive Barriers

Typical Details



(THIS PAGE INTENTIONALLY LEFT BLANK)

Typical Details

Concrete/Masonry Incorporating Fluid-Applied Vapor Permeable and Impermeable Air/Water-Resistive Barriers

Table of Contents

- 1. Typical Control or Expansion Joint (Master Builders Solutions WS Flash Only)
- 2. Typical Control or Expansion Joint (Backer Rod & Sealant Only)
- Typical Control or Expansion Joint (Master Builders Solutions WS Flash with Backer Rod & Sealant)
- 4. Typical Rough Opening Treatment
- 5. Typical Penetration through Wall Construction
- 6. Typical Penetration through Wall Construction (with Fabric Only)
- 7. Typical Rough Opening Treatment with Blocking and Sheathing Fabric
- 8. Typical Rough Opening Treatment with Blocking and Master Builders Solutions WS Flash
- 9. Typical Termination at Grade Masonry Veneer

- 10. Typical EIFS Abutment to Brick with Continuous Insulation
- 11. Typical Termination at Foundation with Brick incorporating Through Wall Flashing – Termination Bar
- 12. Typical Termination at Foundation with Brick incorporating Through Wall Flashing – Master Builders Solutions WS Flash
- 13. Typical Inside Corner
- 14. Typical Outside Corner
- 15. Typical Inside Corner Change in Substrate
- 16. Typical Termination at Floorline-Brick Shelf Angle
- 17. Typical Through Wall Flashing at Head
- 18. Typical Window Jamb
- 19. Typical Window Head
- 20. Typical Window Sill
- 21. Typical Roof Edge or Parapet Cap Flashing

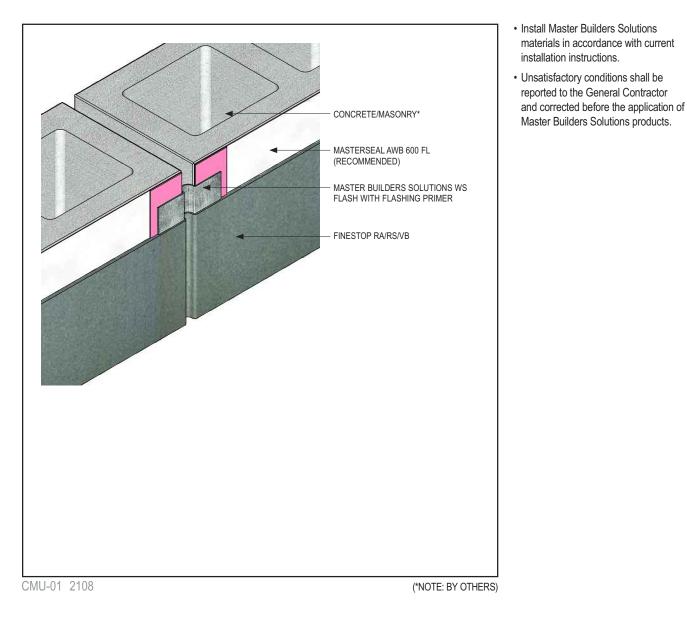
Notes:

- Install Master Builders Solutions materials in accordance with current installation instructions.
- Unsatisfactory conditions shall be reported to the General Contractor and corrected before the application of Master Builders Solutions products.
- The details within represent Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. They are presented in good faith by Master Builders Solutions. The details are subject to change without notice. Master Builders Solutions accepts no liability for the end use of the details. For conditions not shown, consult Master Builders Solutions for review of specific detail.

(THIS PAGE INTENTIONALLY LEFT BLANK)



TYPICAL CONTROL OR EXPANSION JOINT (MASTER BUILDERS SOLUTIONS WS FLASH ONLY)



This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

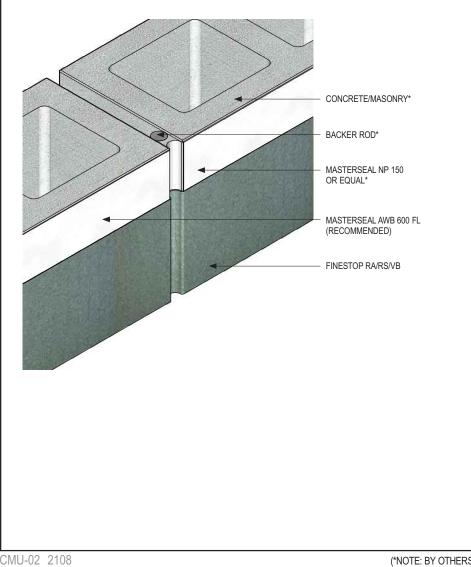
Master Builders Solutions Construction Systems US, LLC

 889 Valley Park Drive, Shakopee, MN 55379
 Customer Service
 +1 (800) 433-9517

 finestone.master-builders-solutions.com/en
 Technical Service
 +1 (800) 589-1336



TYPICAL CONTROL OR EXPANSION JOINT (BACKER ROD & SEALANT ONLY)



- Install Master Builders Solutions materials in accordance with current installation instructions.
- · Unsatisfactory conditions shall be reported to the General Contractor and corrected before the application of Master Builders Solutions products.
- · Finestop RA/RS/VB is not required on sealant joint.

CMU-02 2108

(*NOTE: BY OTHERS)

This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379 Customer Service +1 (800) 433-9517 finestone.master-builders-solutions.com/en Technical Service +1 (800) 589-1336



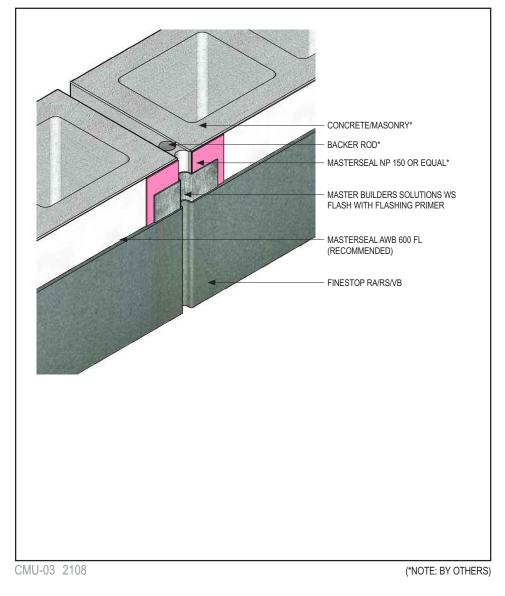
 Install Master Builders Solutions materials in accordance with current

 Unsatisfactory conditions shall be reported to the General Contractor and corrected before the application of Master Builders Solutions products.

installation instructions.

Finestop RA/RS/VB

TYPICAL CONTROL OR EXPANSION JOINT (MASTER BUILDERS SOLUTIONS WS FLASH WITH BACKER ROD & SEALANT)



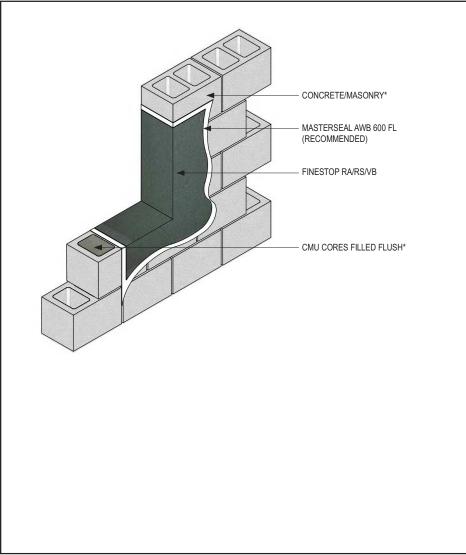
This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379Customer Service+1 (800) 433-9517finestone.master-builders-solutions.com/enTechnical Service+1 (800) 589-1336



Finestop RA/RS/VB TYPICAL ROUGH OPENING TREATMENT



- Install Master Builders Solutions materials in accordance with current installation instructions.
- Unsatisfactory conditions shall be reported to the General Contractor and corrected before the application of Master Builders Solutions products.
- Ensure continuity of air/water-resistive barrier is maintained.
- Ensure a pinhole-free application of Finestop RA/RS/VB is achieved.
- Sheathing Fabric or Master Builders Solutions WS Flash application is optional at rough opening.
- For more information, reference the Finestone Application Guidelines for Flashing Rough Openings on Concrete and Masonry technical bulletin.

CMU-04 2108

(*NOTE: BY OTHERS)

This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

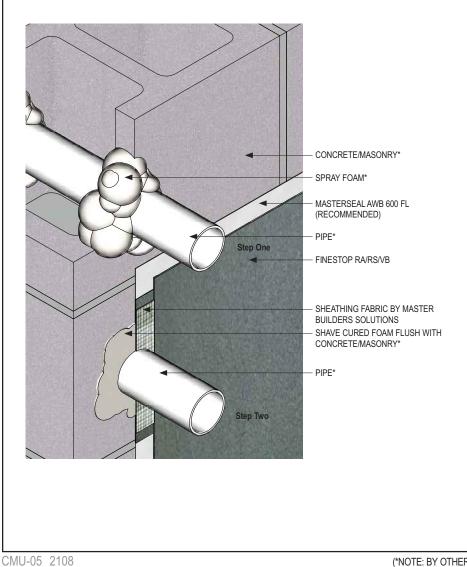
Master Builders Solutions Construction Systems US, LLC

 Base Valley Park Drive, Shakopee, MN 55379
 Customer Service
 +1 (800) 433-9517

 finestone.master-builders-solutions.com/en
 Technical Service
 +1 (800) 589-1336



TYPICAL PENETRATION THROUGH WALL CONSTRUCTION



- Install Master Builders Solutions materials in accordance with current installation instructions.
- · Unsatisfactory conditions shall be reported to the General Contractor and corrected before the application of Master Builders Solutions products.
- · Ensure spray foam is low expansion.
- · Embed Sheathing Fabric in Finestop RA/RS/VB.

(*NOTE: BY OTHERS)

This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builder's Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379 Customer Service +1 (800) 433-9517 Technical Service +1 (800) 589-1336 finestone.master-builders-solutions.com/en



materials in accordance with current

reported to the General Contractor

Master Builders Solutions products.

and corrected before the application of

large enough to extend past the pipe by

Sheathing Fabric, pierce a small hole

The center point of both "X"s will be the

square so it is centered with a minimum of 2" on each side with the cut flaps point outward. The square should be flush with the Concrete/Masonry, See

RA/RS/VB and coat the flaps around the

embedded in Finestop RA/RS/VB

installation instructions.

2" in each direction.

with a blade or scissors.

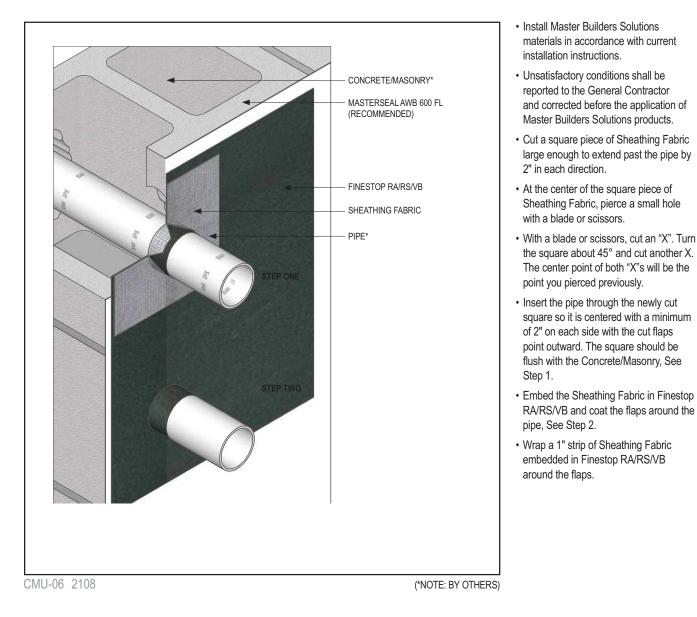
point you pierced previously.

Step 1.

pipe, See Step 2.

around the flaps.

Finestop RA/RS/VB TYPICAL PENETRATION THROUGH WALL **CONSTRUCTION (FABRIC ONLY)**



This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

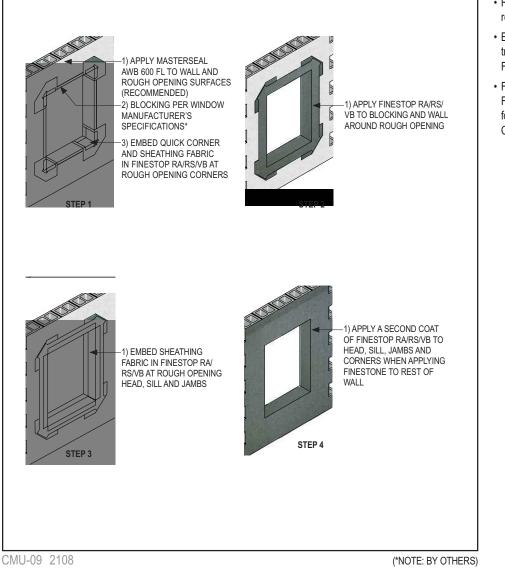
Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379 finestone.master-builders-solutions.com/en

Customer Service +1 (800) 433-9517 Technical Service +1 (800) 589-1336



TYPICAL ROUGH OPENING TREATMENT WITH BLOCKING AND SHEATHING FABRIC



This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

· Recessed or protruding wood bucks require special consideration.

- · Ensure all blocking joints receive a full treatment of Finestone and Sheathing Fabric.
- For more information, reference the **Finestone Application Guidelines** for Flashing Rough Openings on Concrete and Masonry technical bulletin.

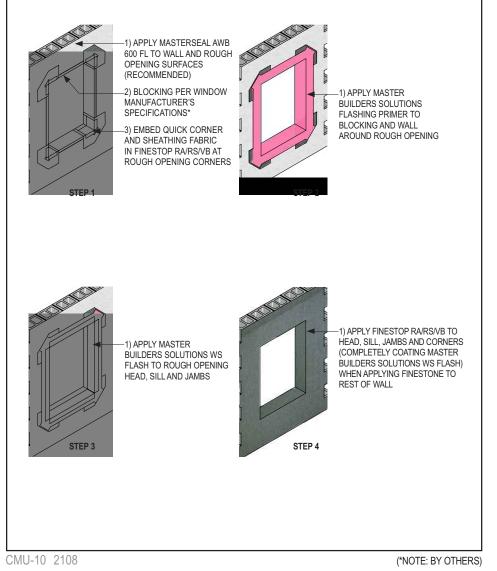
Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379 Customer Service +1 (800) 433-9517 finestone.master-builders-solutions.com/en

Technical Service +1 (800) 589-1336



TYPICAL ROUGH OPENING TREATMENT WITH **BLOCKING AND MASTER BUILDERS SOLUTIONS WS FLASH**



This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

· Recessed or protruding wood bucks require special consideration.

- · Ensure all blocking joints receive a full treatment of Finestone and Sheathing Fabric.
- · For more information. reference the **Finestone Application Guidelines** for Flashing Rough Openings on Concrete and Masonry technical bulletin.

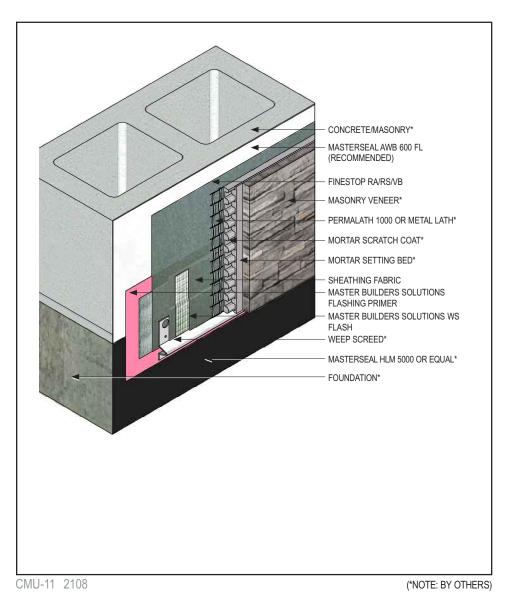
Master Builders Solutions Construction Systems US, LLC

Customer Service +1 (800) 433-9517 889 Valley Park Drive, Shakopee, MN 55379 finestone.master-builders-solutions.com/en

Technical Service +1 (800) 589-1336



Finestop RA/RS/VB TYPICAL TERMINATION AT GRADE-MASONRY VENEER



This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail. Install Master Builders Solutions materials in accordance with current installation instructions.

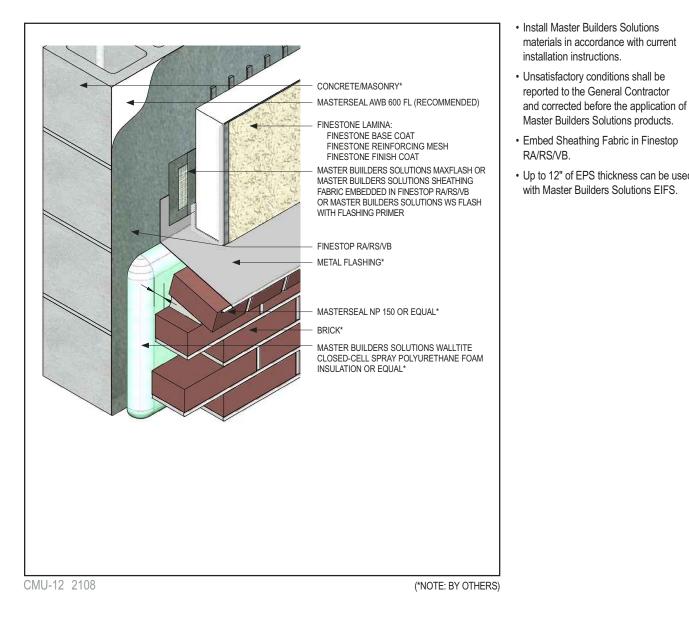
- Unsatisfactory conditions shall be reported to the General Contractor and corrected before the application of Master Builders Solutions products.
- Embed Sheathing Fabric in Finestop RA/RS/VB.
- Paper backed lath can be used in lieu of slip sheet.

 889 Valley Park Drive, Shakopee, MN 55379
 Customer Service
 +1 (800) 433-9517

 finestone.master-builders-solutions.com/en
 Technical Service
 +1 (800) 589-1336



Finestop RA/RS/VB **TYPICAL EIFS ABUTMENT TO BRICK** WITH CONTINUOUS INSULATION



This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builder's Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

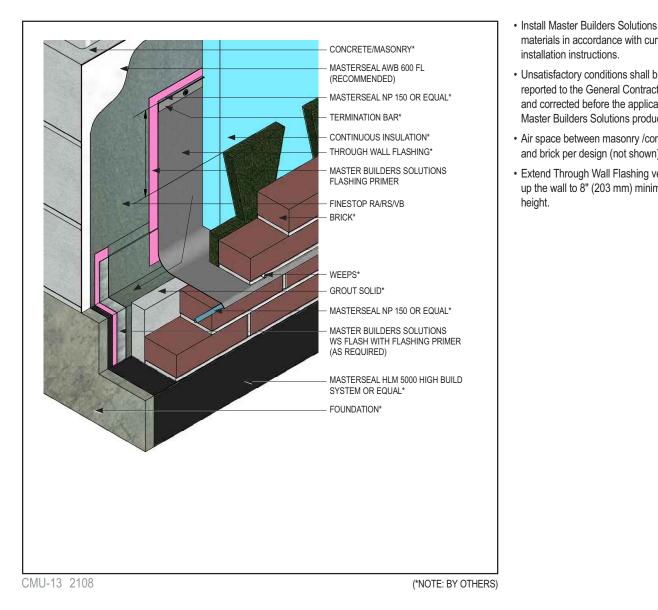
Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379 Customer Service +1 (800) 433-9517 finestone.master-builders-solutions.com/en Technical Service +1 (800) 589-1336

· Up to 12" of EPS thickness can be used with Master Builders Solutions EIFS.



TYPICAL TERMINATION AT FOUNDATION WITH **BRICK INCORPORATING TWF – TERMINATION BAR**



This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builder's Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

materials in accordance with current installation instructions. · Unsatisfactory conditions shall be

reported to the General Contractor and corrected before the application of Master Builders Solutions products.

· Air space between masonry /concrete and brick per design (not shown).

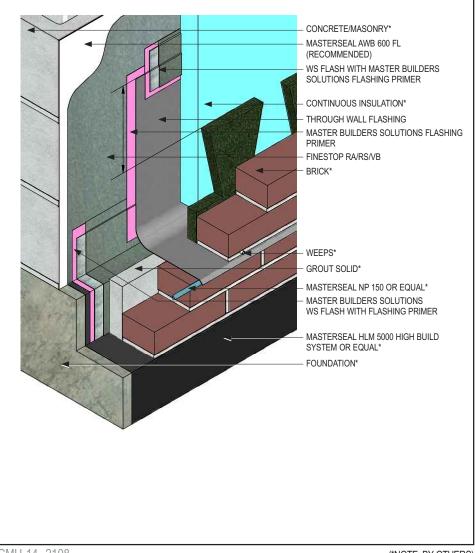
· Extend Through Wall Flashing vertically up the wall to 8" (203 mm) minimum height.

Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379 Customer Service +1 (800) 433-9517 finestone.master-builders-solutions.com/en Technical Service +1 (800) 589-1336



TYPICAL TERMINATION AT FOUNDATION WITH BRICK INCORPORATING TWF – MASTER BUILDERS SOLUTIONS WS FLASH



 Install Master Builders Solutions materials in accordance with current installation instructions.

 Unsatisfactory conditions shall be reported to the General Contractor and corrected before the application of Master Builders Solutions products.

• Air space between masonry /concrete and brick per design (not shown).

• Extend Through Wall Flashing vertically up the wall to 203 mm (8") minimum height.

CMU-14 2108

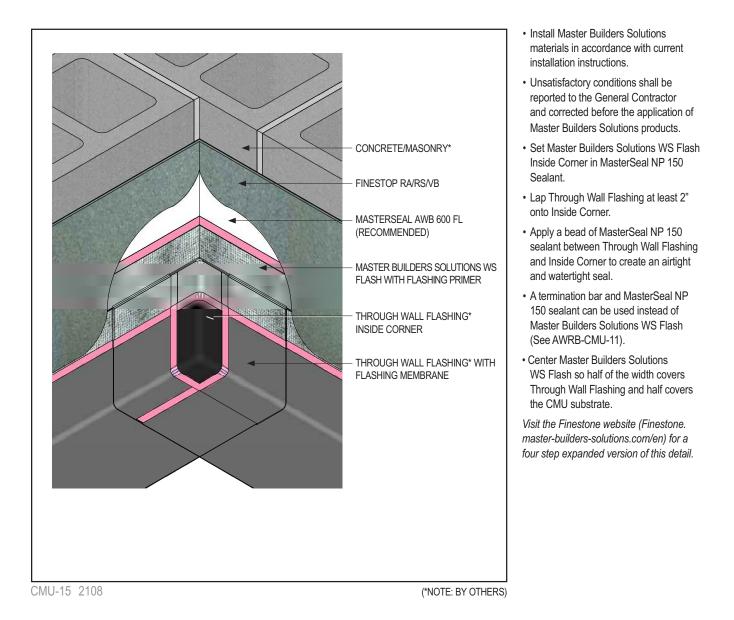
(*NOTE: BY OTHERS)

This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379Customer Service+1 (800) 433-9517finestone.master-builders-solutions.com/enTechnical Service+1 (800) 589-1336





This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

Master Builders Solutions Construction Systems US, LLC

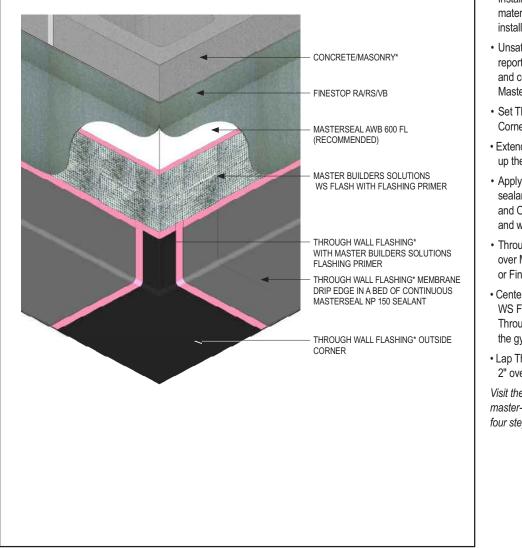
889 Valley Park Drive, Shakopee, MN 55379 Custome finestone.master-builders-solutions.com/en Technica

 Customer Service
 +1 (800) 433-9517

 Technical Service
 +1 (800) 589-1336



Finestop RA/RS/VB **TYPICAL OUTSIDE CORNER**



 Install Master Builders Solutions materials in accordance with current installation instructions.

- · Unsatisfactory conditions shall be reported to the General Contractor and corrected before the application of Master Builders Solutions products.
- Set Through Wall Flashing Outside Corner in MasterSeal NP 150 Sealant.
- · Extend Through Wall Flashing vertically up the wall 8" (not to scale).
- Apply a bead of MasterSeal NP 150 sealant between Through Wall Flashing and Outside Corner to create an airtight and watertight seal.
- Through Wall Flashing can be installed over MasterSeal AWB 600 FL (shown) or Finestop RA/RS/VB.
- Center Master Builders Solutions WS Flash so half of the width covers Through Wall Flashing and half covers the gypsum sheathing.
- · Lap Through Wall Flashing a minimum of 2" over Outside Corner.

Visit the Finestone website (Finestone. master-builders-solutions.com/en) for a four step expanded version of this detail.

CMU-16 2108

(*NOTE: BY OTHERS)

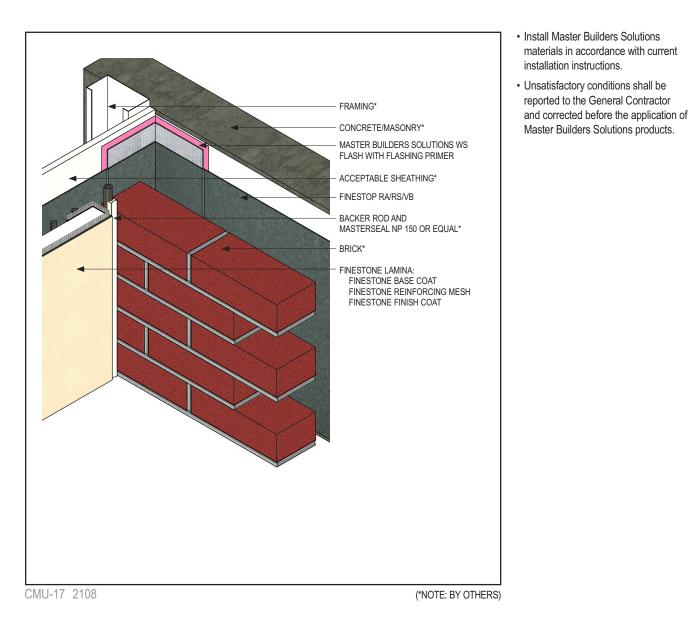
This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379 Customer Service +1 (800) 433-9517 finestone.master-builders-solutions.com/en



Finestop RA/RS/VB TYPICAL INSIDE CORNER CHANGE IN SUBSTRATE



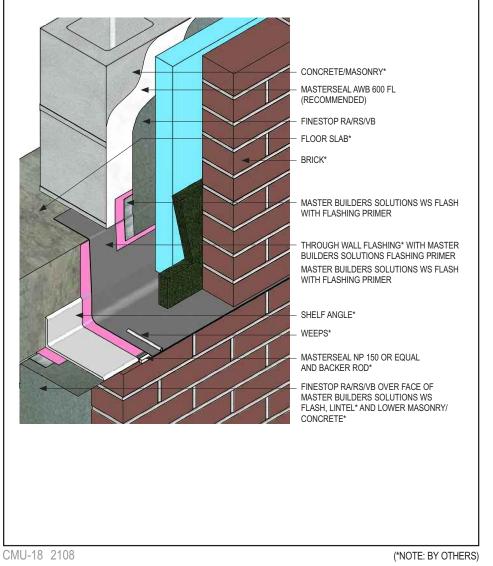
This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379Customer Service+1 (800) 433-9517finestone.master-builders-solutions.com/enTechnical Service+1 (800) 589-1336



Finestop RA/RS/VB TYPICAL TERMINATION AT FLOORLINE – BRICK SHELF ANGLE



This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail. Install Master Builders Solutions materials in accordance with current installation instructions.

- Unsatisfactory conditions shall be reported to the General Contractor and corrected before the application of Master Builders Solutions products.
- Air space between masonry /concrete and brick per design (not shown).
- Do not apply Through Wall Flashing to uncoated block; Finestop RA/RS/VB or Master Builders Solutions WS Block Filler are acceptable.
- Protect Through Wall Flashing from overspray.

Master Builders Solutions Construction Systems US, LLC

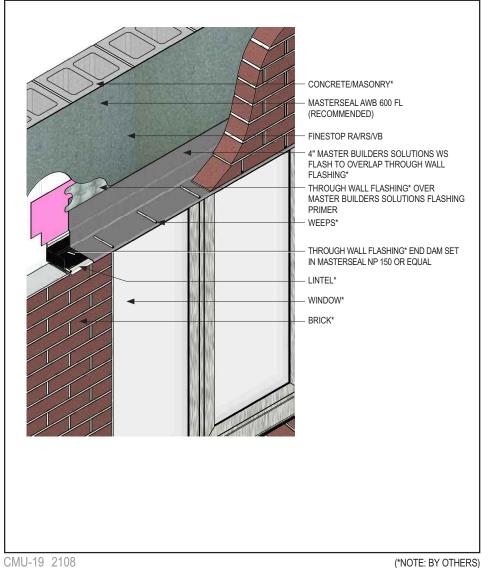
889 Valley Park Drive, Shakopee, MN 55379 Customer Sei finestone.master-builders-solutions.com/en Technical Ser

 Customer Service
 +1 (800) 433-9517

 Technical Service
 +1 (800) 589-1336



Finestop RA/RS/VB TYPICAL THROUGH WALL FLASHING AT HEAD



This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

 Install Master Builders Solutions materials in accordance with current installation instructions.

· Unsatisfactory conditions shall be reported to the General Contractor and corrected before the application of Master Builders Solutions products.

· Air space between masonry /concrete and brick per design.

 Center Master Builders Solutions WS Flash so half of the width covers Through Wall Flashing and half covers the primed substrate.

 Through Wall Flashing can be folded to create an end dam. Ensure that seams are sealed with MasterSeal NP 150.

· If Finestop RA/RS/VB is applied before Through Wall Flashing, use Master Builders Solutions WS Flash and Finestop RA/RS/VB to seal the top edge.

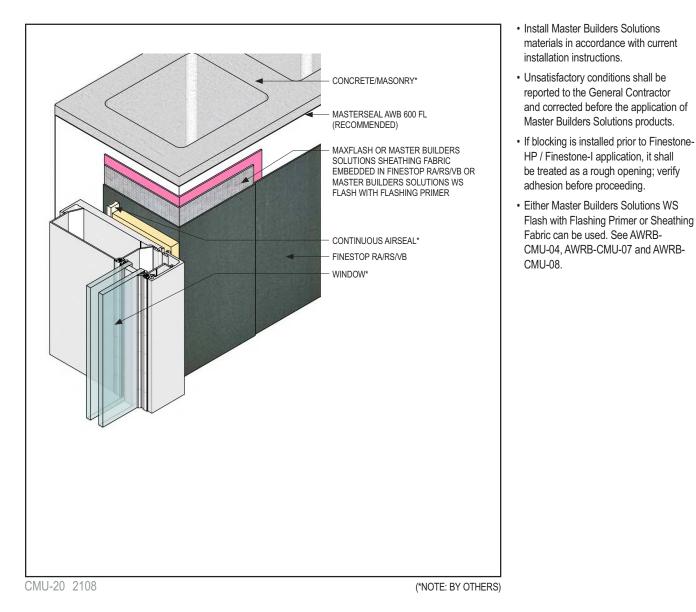
Visit the Finestone website (Finestone. master-builders-solutions.com/en) for a four step expanded version of this detail.

Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379 Customer Service +1 (800) 433-9517 finestone.master-builders-solutions.com/en

Technical Service +1 (800) 589-1336



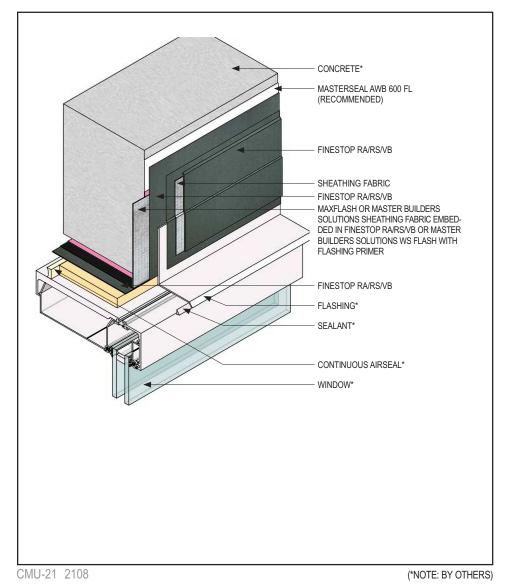


This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379 Customer Service +1 (800) 433-9517 finestone.master-builders-solutions.com/en Technical Service +1 (800) 589-1336





This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

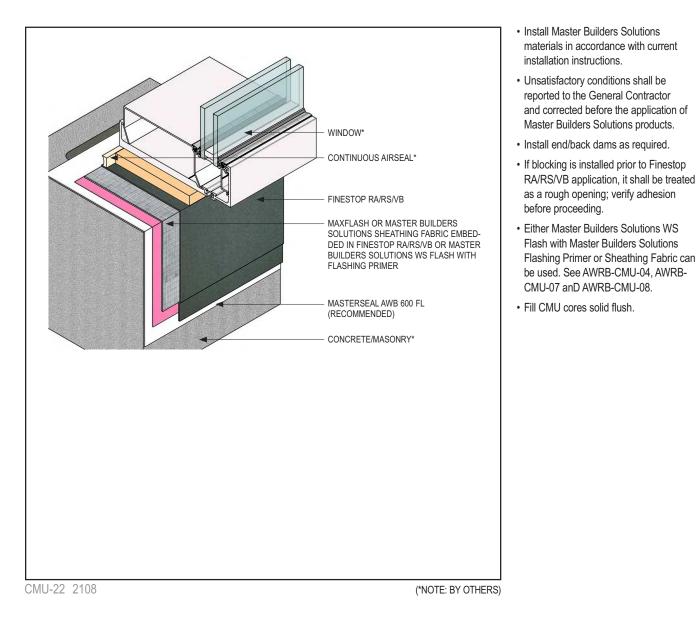
Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379Customer Service+1 (800) 433-9517finestone.master-builders-solutions.com/enTechnical Service+1 (800) 589-1336

- Install Master Builders Solutions materials in accordance with current installation instructions.
- Unsatisfactory conditions shall be reported to the General Contractor and corrected before the application of Master Builders Solutions products.
- Embed Sheathing Fabric in Finestop RA/RS/VB.
- Provide end dams at flashing terminations.
- If blocking is installed prior to Finestop RA/RS/VB application, it shall be treated as a rough opening; verify adhesion before proceeding.
- Either Master Builders Solutions WS Flash with Master Builders Solutions
 Flashing Primer or Sheathing Fabric can be used. See AWRB-CMU-04, AWRB-CMU-07 and AWRB-CMU-08.



TYPICAL WINDOW SILL



This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

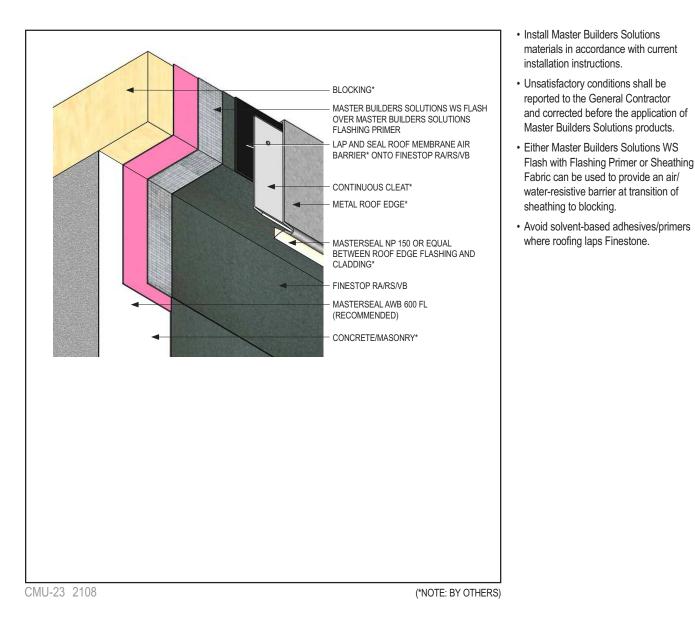
Master Builders Solutions Construction Systems US, LLC

 Base Valley Park Drive, Shakopee, MN 55379
 Customer Service
 +1 (800) 433-9517

 finestone.master-builders-solutions.com/en
 Technical Service
 +1 (800) 589-1336



Finestop RA/RS/VB TYPICAL ROOF EDGE OR PARAPET CAP FLASHING



This detail represents Master Builders Solutions Construction Systems US, LLC (hereinafter Master Builders Solutions) latest recommendations. It is presented in good faith by Master Builders Solutions. The detail is subject to change without notice. Master Builders Solutions accepts no liability for the end use of the detail. For conditions not shown, consult Master Builders Solutions for review of specific detail.

Master Builders Solutions Construction Systems US, LLC

 Base Valley Park Drive, Shakopee, MN 55379
 Customer Service
 +1 (800) 433-9517

 finestone.master-builders-solutions.com/en
 Technical Service
 +1 (800) 589-1336

Warranty

Master Builders Solutions Construction Systems US, LLC ("Master Builders") warrants this product to be free from manufacturing defects and to meet the technical properties on the current Technical Data Guide, if used as directed within shelf life. Satisfactory results depend not only on quality products but also upon many factors beyond our control. Master Builders MAKES NO OTHER WARRANTY OR GUARANTEE, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO ITS PRODUCTS. The sole and exclusive remedy of Purchaser for any claim concerning this product, including but not limited to, claims alleging breach of warranty, negligence, strict liability or otherwise, is shipment to purchaser of product equal to the amount of product that fails to meet this warranty or refund of the original purchase price of product that fails to meet this warranty, at the sole option of Master Builders. Any claims concerning this product must be received in writing within one (1) year from the date of shipment and any claims not presented within that period are waived by Purchaser. Master Builders WILL NOT BE RESPONSIBLE FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL (INCLUDING LOST PROFITS) OR PUNITIVE DAMAGES OF ANY KIND.

Purchaser must determine the suitability of the products for the intended use and assumes all risks and liabilities in connection therewith. This information and all further technical advice are based on Master Builders' present knowledge and experience. However, Master Builders assumes no liability for providing such information and advice including the extent to which such information and advice may relate to existing third party intellectual property rights, especially patent rights, nor shall any legal relationship be created by or arise from the provision of such information and advice. Master Builders reserves the right to make any changes according to technological progress or further developments. The Purchaser of the Product(s) must test the product(s) for suitability for the intended application and purpose before proceeding with a full application of the product(s). Performance of the product described herein should be verified by testing and carried out by qualified experts.

For professional use only. Not for sale to or use by the general public.

For the most current version of this literature, please visit our website at finestone.master-builders-solutions.com/en.

Master Builders Solutions Construction Systems US, LLC

889 Valley Park Drive, Shakopee, MN 55379Customer Service+1 (800) 433-9517finestone.master-builders-solutions.com/enTechnical Service+1 (800) 589-1336