

شركة ماستر بيلدرز سولوشنز السعودية  
العربية للصناعة ذات مسؤولية محدودة

## Master Builders Solutions Saudi Arabia for Manufacturing LLC

برج العثمان، طابق رقم 14، طريق الملك سعود، القشلة، ص.ب 1884، الخبر 31952،  
المملكة العربية السعودية  
Al-Othman Business Tower 14th Floor, King Saud Road, Al-  
Qashlah, P.O Box 1884, Al-Khobar 31952, Kingdom of Saudi Arabia

Date: Sep 28, 2023

## QUALITY POLICY

**Master Builders Solutions Saudi Arabia for Manufacturing LLC.**, Dammam & Rabigh is dedicated to the quality policy that will ensure that its products and services always meets the requirement of its customers. **Master Builders Solutions Saudi Arabia** believes that its growth and profitability objective in the manufacturing and supply of specialized construction chemicals by ensuring total "customer satisfaction" which will be met by a comprehensive commitment to quality and performance in every aspect of the conduct the of its business. This will be achieved by:

- » Continuously improve our services to facilitate growth by keeping focus on construction chemical market trend, customer current & future need, Environment protection and sustainable future.
- » **Master Builders Solution** is the best-connected partner enabling expert users of construction chemical solutions to Master their challenges.
- » Connecting relevant know how and people to offer the best possible solutions.
- » Ensure high level of accuracy during the production and quality control in order to maintain consistent quality.
- » To develop new innovative products and improve existing product performance in order to achieve our customer's, suppliers and business partners expectations.
- » Ensure that when complaints are received, they will be attended to in timely manner with a view to eliminate the root cause and prevent recurrence.
- » Maintain a safe, healthy and constructive work environment that enables personnel to produce optimal output.
- » A continuous improvement in the management system and total commitment from staff at all levels within the organization.

The Environment & quality manual sets out the quality Assurance policies and procedures that are operated within **Master Builders Solutions Saudi Arabia** and is the authoritative document of the company's quality system.

The quality requirements are designed to control aspects of the company's operation and to comply with the requirements, legal, BS EN: ISO 9001:2015 & BS EN: ISO 14001:2015

Ibrahim Saad  
Managing Director KSA



Fathy Mohamed  
Operations Manager



Prasad Warkar  
Quality Manager



شركة ذات مسؤولية محدودة في المملكة العربية السعودية - رأس  
المال المدفوع ٤٥ مليون ريال سعودي - سجل تجاري رقم ٢٠٥٠٠٣٧٦٢٠  
- الرقم الضريبي ٣٠٠٤٤٠٠٧٥٨٠٠٠٣، المكتب المسجل، طريق رقم ٥٨  
المنطقة الصناعية الثقافية، الدمام، المملكة العربية السعودية

A Private Company incorporated with limited liability in The  
Kingdom of Saudi Arabia - Paid up share capital 45 Million  
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المكتب الرئيسي:  
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